

Lake Hemet Municipal Water District

Deposit Collection Procedure

Lake Hemet Municipal Water District may collect customer deposits under the following circumstances:

- The customer has been turned off for non-payment.
- A customer has signed up for service and left a balance at a previous address and/or had a deposit on their account at a previous address.
- The meter has been tampered with, turned on illegally, or access to the meter has been blocked.
- The meter has been pulled due to misconduct or non-payment.
- The account is designated as an “Owner Only” account.
 - In certain situations, the tenant **may** be allowed to sign up with a deposit.
- A Bankruptcy petition has been filed by the owner or accountholder.
- Companies signing up for service with a tax ID number.
 - District Rules & Regulations require a valid DL or ID.

The minimum deposit for a single-family dwelling is currently \$300.00. A greater amount may be required for multi-unit dwellings and businesses and will be determined when the account is opened or when the deposit becomes due.

Deposits held by the District will be refunded as a credit to the customer’s account when either of the following occur:

The account balance is paid on time for twelve consecutive months (on or before the due date), or

The customer closes the account. If a credit remains after the deposit is applied to any outstanding balance, a refund check will be issued.

The minimum deposit for a construction meter is currently \$850.00. The deposit will not be refunded until the account is closed and the meter is returned and inspected.